

APRIL 2023

# THE DOUGH PRESS

VOLUME 4, ISSUE 40



The graphic features three blue Auntie Anne's Buckets filled with different doughnut varieties: one with chocolate chips, one with cinnamon sugar, and one with chocolate glaze. In front of the buckets are three Auntie Anne's cups: a chocolate chip doughnut, a cinnamon sugar doughnut, and a chocolate glaze doughnut. Above the buckets is a basketball hoop with the Auntie Anne's logo and the word 'BUCKETS' on it. A basketball is shown in the bottom left corner. The background is blue with white and yellow text.

**NOTHING BUT BUCKETS**

**CHESTNUT CONTEST**

**AND THE WINNER OF A 75 INCH TV IS...**

**KY117**  
**DINA McALISTER**

**ALL QUALIFYING TEAM MEMBERS WILL  
ALSO RECEIVE A \$50 GIFT CARD!**

# THE DOUGH PRESS

## APRIL HOME OFFICE EMPLOYEE SPOTLIGHT

### MEET LINDA BENSON

ADMINISTRATIVE ASSISTANT | OPERATIONS ASSISTANT



Linda Benson started with Chestnut Land Company in 2006. She is the Administrative Assistant for Chris Sammartino, COO, and also our Operations Assistant. Linda supports a lot of the operational numbers for the company with deposit verifications, cash report verifications, credit card verifications, as well as keeping all leases organized, books travel arrangements for the company, and handles the company's Food Permits. You will also hear Linda sometimes answering the phones at the Home Office front desk! Linda is very passionate about the brand and the company. She keeps our managers on their toes with her daily phone calls to verify the deposits. She is a team player and will jump in to help out wherever she is needed. We appreciate all her work and for making us laugh!

WRITTEN BY REBEKAH MARSTELLAR  
DIRECTOR OF HUMAN RESOURCES

# THE DOUGH PRESS

## MEET LINDA BENSON

ADMINISTRATIVE ASSISTANT | OPERATIONS ASSISTANT

### 1. Hi Linda, please share a little bit about yourself.

Out of high school I worked for an attorney in downtown Youngstown for a year then I worked for The Edward J. DeBartolo Corporation which became Simon Property Group for 28 years. When they were moved to Indianapolis and I lost my job, I was lucky enough to give my resume to Mr. Muransky and was hired two weeks later! I have been married for 37 years this April to my husband Scott and have 2 beautiful girls who are married. Michelle is a nurse at Children's Hospital in Columbus and Courtney is a Fashion Merchandiser for Abercrombie and Fitch in New Albany, OH and have 3 grandchildren. I love to cook on the weekends. I love to go to Columbus to visit my grandchildren. I basically am a homebody!!

### 2. What's the most interesting place you've ever traveled to, and why?

I loved California –the wineries in Napa – San Francisco – I also had the opportunity to visit Carmel and Pebble Beach which was jut breathtaking!! My dream is to go Italy and hope to go once I retire!

### 3. How long have you worked for Chestnut Land? What advice can you pass along to someone just beginning their career with us?

It will be 17 years in October. Come to work every day and bring your best! We have such a good group of people here in our home office.

### 4. What is one thing you're passionate about outside of work?

My family for sure....that's what is most important in my life. Right now, along with my sisters and caretakers we take care of my 93 year old father who is at home and we want to keep him there. I travel to Columbus at least every 2-3 weeks or so to see my grandchildren Despina, Eleni and Rowan. 2 girls and a boy! They are everything to me.

### 5. What do you enjoy most about your job?

I do a lot of different things from verifying deposits, food permits for all stores and travel accommodations for the field and home office. I also am the backup receptionist, assist Chris Sammartino our COO with leases.....so it is definitely a variety and I like that. We also have a beautiful building to come to work every day!

# THE DOUGH PRESS

## APRIL FEATURED LOCATION

### TWELVE OAKS MALL



NOVI,  
MICHIGAN

MI135

MI122

#### STORES.

MI135 | Area/Store Manager: Illa Jean Smith  

MI122 | Area/Store Manager: Illa Jean Smith 

#### TWELVE OAKS MALL.

Built in 1977, Twelve Oaks Mall is a major regional shopping and dining destination in the northwest Detroit suburbs. Twelve Oaks Mall offers an array of highly sought-after national tenants.

#### NOVI, MICHIGAN FUN FACTS.

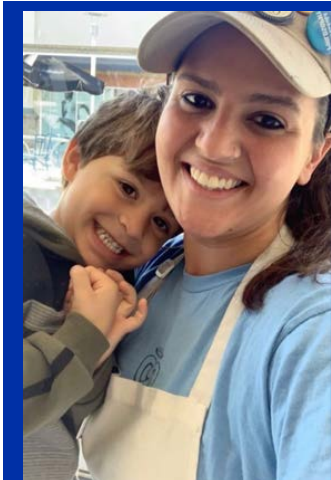
Novi is home to the Motorsports Hall of Fame of America, which honors individuals who have contributed to the world of motorsports. Novi is located in Oakland County, one of the wealthiest counties in the United States.

# THE DOUGH PRESS

## APRIL EMPLOYEE SPOTLIGHT

### MEET MELANIE OTT

STORE MANAGER OH163 / OH183



Melanie started with us as an Assistant in 2016. An opportunity opened in 2019 and she became the Area Manager of both Cincinnati Premium Outlet locations. Melanie strives for perfection in all she does. Her high energy helps her lead her team. She is kind hearted and loves the Auntie Anne's brand. It is not easy being an Area Manager – leading a team at 2 locations in the center. But she does it with tenacity and pride each day!

WRITTEN BY REBEKAH MARSTELLAR  
DIRECTOR OF HUMAN RESOURCES

# THE DOUGH PRESS

## APRIL EMPLOYEE SPOTLIGHT

### MELANIE OTT

**1. What's your favorite hobby, and how did you get into it?**

I would have to say my favorite hobby is gardening, I started taking more interest when I bought my first home in 2020.

**2. What's one thing you're looking forward to this year?**

One thing I'm looking forward to this year is summer and doing a little remodeling on my basement.

**3. If you could live in any time period, what would it be and why?**

I would have loved to live in the 80s because life seemed a lot easier and more fun. Some of the best music and movies were created during that time.

**4. What's one skill you'd like to learn, and why?**

Sign language! It is just always something I've wanted to learn.

**5. What's your favorite quote or saying?**

Winners never quit / team work makes the dream work.

**6. What was your first job, and what did you learn from it?**

My first job was at Popeyes Chicken when I was 15 years old. I learned so much but one thing that stuck with me was leadership.

**7. What's the craziest thing you've ever eaten?**

The craziest thing I've eaten would have to be a dill pickle wrapped with a fruit roll up, and I must say it is quite delicious.

**8. What's the most embarrassing thing that's ever happened to you at work?**

I would say my most embarrassing moment at work was when I was transferring a truck order from one of my stores to the other and I shattered one of adidas windows with the metal cart I was using.

**9. What do you enjoy most about your job?**

What I enjoy most would have to be all the relationships I've built with not only my staff but my amazing customers, I have so many regulars as some would call them but one stands out the most his name is Carter he will be 8 this year and he's been coming with his grandmother to visit me every Wednesday since he was 3.

**10. Would you rather have a private jet or a yacht?**

Private jet for sure!

# THE DOUGH PRESS

## CINNABON®

**105385 IN ORLANDO, FLORIDA IS NOW OPEN!**

**ORLANDO PREMIUM OUTLETS**



Pictured Left to Right: Rebecca Ritouni, Fatima Ouasfi, Becky Gagner and Scott Valentine



Incredible job to everyone involved in the successful launch of our new Cinnabon location in Orlando! It takes a tremendous amount of hard work, planning, dedication, and teamwork to bring a new store to life, and you all did an amazing job!

# THE DOUGH PRESS

## TOP ONLINE STORES

**MARCH**

**TOP 10**

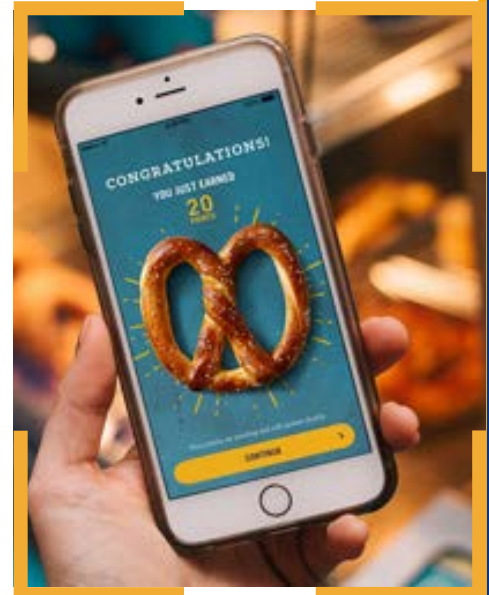


**GRUBHUB**

**DOORDASH**



1. IN107
2. OH147
3. OH111
4. MI117
5. FL144
6. IL163
7. GA116
8. OH124
9. FL171
10. FL175



**Uber Eats**

# THE DOUGH PRESS

## **DTIQ** AUDIT STREAKS 3 CONSECUTIVE 100% SCORES

**FL177 - 17**

**MI116 - 9**

**FL181 - 7**

**FL158 - 4**

**IL136 - 3**

**MI123 - 3**

**MI141 - 3**

**OH124 - 3**



**CONGRATULATIONS TO THESE 8 STORES!**

Keep up the excellent work and attention to detail!

# THE DOUGH PRESS

## WORKING ON WELLNESS

### CREATING SECURITY FOR OURSELVES

If we have learned anything over the last few years, it is that uncertain times and situations can bring anxiety and distress if we aren't prepared. Disruptions to our daily lives have also brought difficulties securing basic necessities, as well as financial concerns due to layoffs and closures. Unlike an approaching storm that might allow us time to take shelter, the global pandemic moved swiftly, and the effects were far-reaching. Many communities are learning from the experience, designing more local resources and backups to the broader infrastructure.

Individuals and families can also prepare and plan to further our resilience and help us when we are affected by forces beyond our control. Research shows that experts agree that there are key steps that we can take to increase our sense of well-being and security during long-term challenges and short-term disasters. There are different ways to think about security and safety. Here are some tips that can enhance protection.

#### PHYSICAL SECURITY

Physical security starts with maintaining our well-being through healthy habits – eating good food, moving our body, getting solid sleep, and learning ways to manage stress. Next, some important considerations are the resources necessary to keep your family warm and fed, with access to drinking water during an emergency or disruption. (Don't forget about supplies for your pets!) Then, think more broadly. Consider keeping several months of essential medications on hand. Maintain medical records and health information in hard copy for all family members and have a backup plan if help is unavailable for an extended period. Focusing on these critical items provides a baseline of security and support no matter the circumstances.



#### FINANCIAL SECURITY

Financial Security includes building a long-term plan for managing expenses while meeting our life goals, and a budget is a recommended part of this overall strategy. Experts recommend a minimum of three to six months' savings to cover expenses in the event of a sudden change in income or unexpected expenses. There are many great resources on the web, so finding something that fits your needs is easy. The most universal advice is to live as simply as your comfort level allows and maximize savings whenever possible.



#### ENVIRONMENTAL SECURITY

Environmental Security includes the spaces where we live, work, and play. So, key strategies include awareness and preparedness. Experts agree that we need to be alert and aware of our surroundings wherever we go. This might make some of us anxious, but with practice, we can quickly survey the space or situation and note any concerning issues. Keeping our apartments, homes, and cars in good functioning order, clear of debris, and with adequate lighting and visibility are just a few crucial steps toward increasing security and safety for ourselves and our families. If you have concerns, talk to a professional about how you can improve your environment.



# THE DOUGH PRESS

## WORKING ON WELLNESS **WOW!**

### SPRING CLEANING AND THE POSITIVE IMPACT IT MAY HAVE ON YOUR MENTAL HEALTH!

Spring cleaning is an annual tradition for many people that involves deep cleaning and organizing their homes after a long, cold winter. While the physical benefits of spring cleaning are obvious, such as a cleaner and more organized living space, it's also good for your mental health.

Clutter in the home can lead to feelings of overwhelm and stress. A cluttered space can make it difficult to relax and focus on the task at hand. Studies have shown that cluttered spaces can also increase levels of the stress hormone cortisol, which can negatively impact mental health.

Spring cleaning can help alleviate these feelings of overwhelm and stress by creating a sense of order and control. By decluttering and organizing your space, you'll feel a sense of accomplishment and satisfaction that can boost your mood and reduce anxiety.

In addition to the physical act of cleaning, the act of letting go of items you no longer need can also be therapeutic. Holding onto things that no longer serve a purpose can create emotional baggage and clutter in your mind. Letting go of these items can help create a sense of lightness and freedom.

Spring cleaning can also be an opportunity to reflect on the past year and set intentions for the year ahead. As you clean and organize, take some time to think about what you want to accomplish in the coming year and how you can make your home a more peaceful and inspiring space to support those goals.

In conclusion, spring cleaning is not just a necessary chore, but an important step for your mental health. By decluttering, organizing, and reflecting on your space, you can reduce stress, boost your mood, and create a more peaceful and inspiring environment for yourself. So grab a mop and a dustpan and get started on your spring cleaning today!



# SPRING CLEANING



# THE DOUGH PRESS

## HR CORNER

### REMINDERS

#### Family Medical Leave Act (FMLA)

Chestnut Land Company provides unpaid medical or family leave under FMLA to eligible employees who are temporarily unable to work. An eligible employee may use FMLA for their own serious health condition or to care for an immediate family member (child, spouse or parent or step-relations) with a serious health condition. Family Leave may also be taken for the birth of a child or for placement of an adopted or foster care child in the employee's home. Family Leave is also available under certain conditions related to the care or military-related responsibilities of military service members.

Communication is key with notification that an employee needs to take a leave of absence. Once an employee notifies their supervisor that they will need time off work, HR needs notified ASAP. We will determine eligibility and begin a discussion with the employee. HR relies on management of each store to communicate time off for their staff.

Please be sure to be proactive with communicating with HR!

## AROUND THE CHESTNUT "LAND"



*Congratulations*

To Lisa Steenhagen  
Assistant Manager at M105

Noah David  
Born 2/21/23  
Weighed 6lb 8oz and 19 inches long.

# THE DOUGH PRESS

## AROUND THE CHESTNUT "LAND"



### HOME OFFICE VISITS TN126

Pictured Left to Right: Tanner Avnet, Amanda Andrews (SM), Leo Henry, Trevelle Prater (AM), and Cassandra Young (AM)

### ANNE BEILER VISITS FL197

Pictured Left to Right: Whitney Mack (AM), Kim Crawford (AM), Ann Beiler, and Cody Bodwin (AM).



### SPRING HAS SPRUNG AT MI123



# THE DOUGH PRESS

## EMPLOYEE REFERRAL PROGRAM

### EMPLOYEES WHO EARNED CASH FOR EMPLOYEE REFERRALS APRIL 4TH, 2023



**1 YEAR - \$600**

MICHAEL BRANCATI FL197 FOR REFERRING CODY BODWIN FL276

**9 MONTHS - \$400**

THERESA ATKINSON FL132/180 FOR REFERRING JOSEPH PROCTER FL180

ASH MILLER OH011 FOR REFERRING MATHEW KERN OH011

**6 MONTHS - \$300**

STEVIE GRIMM OH183 FOR REFERRING KANIJAH JAMES OH183

TERESA MCLAWHORN NC140 FOR REFERRING AIREAL WHITEHURST NC140

LOGAN HOLDER MI141 FOR REFERRING MICHAEL PEZZETTI MI141

**3 MONTHS - \$200**

DEANNA MITCHELL GA166 FOR REFERRING SHARICA BROWN GA166

SALAH OMARI FL192 FOR REFERRING MOHAMMED BENNANI FL192

DAVID BEARD GA110/128 FOR REFERRING CHANDLER SPARKS GA128

# THE DOUGH PRESS

## APRIL BIRTHDAYS

JORDAN DANNER - IL136	4/1	AIDAN COSGROVE - FL276	4/14	WILLIAM AVILES - FL177	4/23
SADIE BLUME - MI115	4/1	LADAJAH WRIGHT - GA166	4/14	JOSEPH PROCTOR - FL180	4/24
AARON GERARD - IL131	4/2	JAYLENE LEBRON - FL176	4/15	KORRIN HECKSHER - FL132	4/24
WARDELL DEWALT - MI120	4/2	ANILAH SCOTT - FL196	4/16	MACKENZIE ESKEW - IL169	4/25
MADISON ARVISO NELSON - FL222	4/5	ZACHARY ROBERTS - FL180	4/17	DIEGO MARTINEZ CARBAJAL - FL159	4/25
JEYHNA DAVIS - FL166	4/5	GENEVA HOLLINGSHEAD - FL201	4/17	KEYONA SMITH - IL163	4/25
ERICA MARTINEZ - FL222	4/5	AMANDA COOLEY - IN114	4/17	LAKENDRICK JOHNSON - IN114	4/26
SARAH DYE - MI135	4/6	LAKEN HOUSEMAN - FL223	4/17	JAMES SLAYBACK - IN130	4/26
AVERY MCADAMS - FL260	4/7	ZOEY GERARD - IL131	4/18	CARMEN BRENES - FL230	4/27
JUDITH KORANTENG - OH175	4/7	WALTER ALONSO - FL168	4/18	CHRISTIA WILLIAMS - FL260	4/27
JASMINE TYSON - NC140	4/7	AYOUB RITOUNI - FL150	4/19	DAVEONNA WILLIAMS - MI120	4/27
MEGAN LANGE - NH105	4/12	ANIJA BELL - IL163	4/19	KRISTINA MCCONNELLOGUE - NC102	4/27
FAUSTINA HOANG - GA128	4/12	LACHEA STEELE - MI143	4/19	JESSICA YOUNG - IL136	4/28
ALEYLA DE LEÓN - OH175	4/12	ELIZABETH DAMREL - MI123	4/20	LI XIA - GA116	4/28
ANJAIL ABDULLAH - MI135	4/12	TANNER AVNET - HOME OFFICE	4/20	ETHAN MORRISON - HOME OFFICE	4/28
MARIA PAREDES ORTIZ - FL223	4/12	KARLIE PADILLA - FL222	4/21	MAXWELL BERNSTEIN - FL196	4/29
CATHERINE KARMAKAR - MI143	4/13	JAMIE MCMAHON - GA106	4/22	HALEY KIRKHAM - PREM OUTLETS CINNABON	4/29
CAMILA SELLMAN - OH190	4/13	CHRISTOPHER CRUZ ANDUJAR - FL149	4/22	TIFFANY MILLS - SC123	4/30
GISELLE SELLMAN - OH190	4/13	BRENT LANTHORN - OH163	4/22		
MADYSEN FULLER - NC102	4/13	GENESIS GARCIA REYES - FL176	4/22		

HAPPY BELATED BIRTHDAY TO  
LISA STEENHAGEN - 3/31

**HAPPY BIRTHDAY TO ALL OF YOU!**  
**ENJOY YOUR SPECIAL DAY!**

# THE DOUGH PRESS

## APRIL WORK ANNIVERSARIES

ELIZABETH DAMREL - MI123	9 Years	ALYSSA COOK - IL169	1 Year
CHRISTOPHER-MICHAEL SIEVERT - OH147	8 Years	EGLIBETH SIERRA CORREA - FL230	1 Year
MELANIE OTT - OH163	7 Years	ABIGAIL ALLEN - IL163	1 Year
MICHELLE BROWN - FL177	6 Years	SILVARA HORTON - KY117	1 Year
GIULIANA RIVAS - FL154	6 Years	LUCY IBARRA CORTES - FL154	1 Year
JOHANNA TRANA - FL187	6 Years	ALEXIS MINCEY - GA166	1 Year
ANDREW MOODY - HOME OFFICE	6 Years	MADISON GRIDER - IN128	1 Year
SUSANA CHEA - FL182	6 Years	JAZMINE VALLEJO - FL159	1 Year
ZOEY GERARD - IL131	4 Years	WILLIAM WAINWRIGHT - NC140	1 Year
HOLDEN BAILEY - NC131	3 Years	ANTHONY ANZALONE - FL185	1 Year
JOHN MATHENY - IL163	3 Years	ROBBIE PURVIS - KY117	1 Year
JACOB WALTON - FL162	2 Years	ALEXIS MARTIN - FL187	1 Year
DESTINY DALEY - FL171	2 Years	TINA GRAUE - IN128	1 Year
ELIZABETH WILCOX - FL171	2 Years	ELAINE BRITTON - OH189	1 Year
MALAYNA JONES - FL143	2 Years	NOEL ALDANA - KY117	1 Year
CATHERINE WOLVERTON - FL171	2 Years	KEYANA MONTGOMERY - GA128	1 Year
TRANEASHA WALKER - MI120	1 Year		

**CONGRATULATIONS TO ALL OF YOU ON YOUR  
WORK ANNIVERSARY!**