

THE DOUGH PRESS

THE OFFICIAL CHESTNUT LAND COMPANY NEWSLETTER

HAPPY HALLOWEEN!!



🍩 IN THE PRESS 🍩

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HOLIDAY ROUND-UP CONTEST TIME!

With the busy holiday season approaching, we wanted to add some excitement for you and your teams! With the GREAT success of the Full Round-Up contest last year, we are excited to be bringing that back! The contest will begin Black Friday weekend and run through Sunday January 3rd. Prizes from last year included a 50" Inch TV, iPad, CASH and more!

CONTEST DETAILS

1. Managers: Send in your FULL warmer pictures on Fridays and Saturdays to Chris Sammartino (csammartino@muranskyco.com) and please copy Rebekah Marsteller (rmarsteller@muranskyco.com) and Tanner Avnet (tavnet@chestnutland.com)
2. If a manager sends a good picture, they will be entered into a drawing.
3. Winning name will be pulled weekly.
4. At the end of the contest, all names from the previous weeks will be put into a bowl and a GRAND PRIZE will be drawn!

CONTEST TIPS

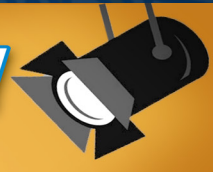
1. Stay Ahead of the ball. Pre-roll mini-dogs, have your best rollers on the counter.
2. Communication - Make sure your Bagger and/or Cashier is communicating with whoever is on the rolling counter. Great communication will bring you success. When the roller knows what to make on time, you will never be behind!



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EMPLOYEE SPOTLIGHT! MEET MARY GRACE HEJL STORE MANAGER OH111



CONGRATULATIONS MARY GRACE!

Mary Grace has been just what OH111 Mentor Auntie Anne's needed! She joined the Chestnut Land family in February this year and brought with her a great background in management. She has built a great team around her as we head into our busy holiday season. Building that staff was not an easy hill to climb but she did it with grace, passion, and commitment. We look forward to seeing her career progress with us and see her be successful at one of our higher volume locations! Thanks for all you do Mary Grace!

1. What's your favorite zoo animal?

The big cats. Love their quiet, regal presence.

2. Burrito or bowl from Chipotle?

Neither, thank you very much. Not a huge fan of Mexican

3. Favorite Auntie Anne's menu item?

Mmmmmmmmm, pepperoni nuggets fresh from the oven

4. Are you currently binge watching any TV Show? Recommend any good TV shows?

Currently binge watching Schitts Creek.....for the second time. Recently watched Ratched and would like more.

5. What's the most spontaneous thing you've done lately?

Covid has made spontaneous a little difficult. I spontaneously threw up from food poisoning recently.

6. What's your favorite ice cream flavor?

Ben and Jerrys chocolate brownie ice cream.

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EMPLOYEE SPOTLIGHT - MARY GRACE HEJL- CONTINUED

7. What's your favorite thing about your job?

My very favorite part of my job is flipping that first dough over to start the day. I love the smell and it makes me close my eyes a moment and think of what the day will bring.

8. Would you rather cook or order in?

I love to cook and am pretty good at it! I have a big garden every year and put up a lot of my own food. It's nice to cook with fresh ingredients.

9. If you could have any exotic animal as a pet, which would it be?

Exotic pet.....I barely have enough time for my dear old dog. So probably something like an exotic fish..... low maintenance.

10. What would be the first thing you'd do if you won the lottery?

First thing I would do with lottery money is pay off my house!!

**KEEP UP THE AWESOME WORK AND THANK YOU FOR BEING A
GREAT LEADER MARY GRACE!**



“Awesome job by Cindy Taylor and her team who after some setbacks and a long day of rolling, baking and packing pulled off a big catering order of 60 minibon 9 packs successfully. The rolls and packs look amazing and Cindy did an amazing job!!”

Submitted by Guillermo Noriega
Chestnut Land Regional Manager

**SUBMIT YOUR CATERING PICTURES TO JOE SAFAREK
AT JSFAREK@MURANSKYCO.COM**

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Amazing Reviews!

#BeKind / #WhatWouldAnneDo



Heather Leed Neary

Admin · Oct 1 · Private Group

"Kayley S was very efficient, helpful, and polite. I love the pretzel bites, the cheese sauce, and the frozen strawberry lemonade. The food and service is always excellent." Kayley at KY-117, thank you for such awesome service! Sounds like this guest got a great combo - yum!

#BeKind

#WhatWouldAnneDo

KY-117



Heather Leed Neary

Admin · Oct 1 · Private Group

"Aubri was nice and also complimented me on my shirt which made my day! Very good service and the pretzel bites were delicious!!"

Thank you, Aubri at OH-147!

#BeKind

#WhatWouldAnneDo

OH-147



Heather Leed Neary

Admin · Oct 1 · Private Group

"I loved the team members at the store. As soon as I placed my order, an attendee made sure I had everything that I needed and that I was satisfied with my order. She got to know me and talked with me a while after as well!" IL-163 delivering great service and connecting with our guests. Thank you!

#BeKind

#WhatWouldAnneDo

IL-163



Heather Leed Neary

Admin · Oct 1 · Private Group

"Auntie Anne's is the best pretzel made! Marcus was very nice!"

Marcus at MI-117, thank you! And we agree with this guest - Auntie Anne's is the BEST! Because of all our amazing crew members!

#BeKind

#WhatWouldAnneDo

MI-117



Heather Leed Neary

Admin · Oct 8 · Private Group

"The staff member was polite and the pretzels were delicious."

WV-106, thank you for your kindness!

#BeKind

#WhatWouldAnneDo

WV-106



Heather Leed Neary

Admin · Oct 8 · Private Group

"Susan is always so nice and always recommends a drink to me! She helped explain how to get my points on the app."

Susan at FL-182, way to go! Thanks for recommending great drinks to go with our pretzels!

#BeKind

#WhatWouldAnneDo

FL-182



Heather Leed Neary

Admin · Oct 8 · Private Group

"Katie was nice and professional, talked to me the whole time i was in the store and helped me with the App so i could get more points."

Katie at MI-123, nice job with the app! Our app is so important and you did a great job!

#BeKind

#WhatWouldAnneDo

MI-123



Heather Leed Neary

Admin · Oct 8 · Private Group

"The server Are'anna B. was pleasant. She also provided us with two straws when asked, for my daughters to share a drink since they are small. All the staff was nice and it was close to closing time and the food on display looked appealing to us."

Are'anna at IL-165, thank you for showing such great care to our guests! The closing hours are super important!

#BeKind

#WhatWouldAnneDo

IL-165

LET'S SEE MORE NEXT MONTH!

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Amazing Reviews!

#BeKind / #WhatWouldAnneDo



Heather Leed Neary

Admin · Oct 15 · Private Group

"Every was very helpful The store was clean and the cashier was friendly and courteous She welcomed me to the store and helped me with my choices."

FL-182, thanks for being such a welcoming place to visit!

#BeKind

#WhatWouldAnneDo

FL-182



Heather Leed Neary

Admin · Oct 15 · Private Group

"Melissa was very friendly, clean and served us quickly. She did an excellent job."

Melissa at GA-128, way to go! Thank you!

#BeKind

#WhatWouldAnneDo

GA-128



Heather Leed Neary

Admin · Oct 15 · Private Group

"My kids love Auntie Anne's pretzels!! Every time we go to the mall we must stop in and grab some pretzels!! Isaías was very helpful! Greeted us with a smile! Asked us if we wanted anything else with our order! Great customer service."

Isaías at FL-144, way to make a connection with our littlest pretzel lovers!

#BeKind

#WhatWouldAnneDo

FL-144



Heather Leed Neary

Admin · Oct 15 · Private Group

"Courtney is so sweet! I work in the mall and usually stop by a few times a week and everyone's always so nice, the store is clean and the food is prepared in a timely manner." Courtney at FL-166, thank you for being so kind to your loyal guests!

#BeKind

#WhatWouldAnneDo

FL-166



Heather Leed Neary

Admin · Oct 22 · Private Group

"Amazing service, Brendon was kind, he had amazing customer service. Incredibly pleased with the experience. It was the best service I've ever had from any of your locations!"

Brendon at FL-260, thank you for your amazing guest care! You're tops for us, and for this guest!

#BeKind

#WhatWouldAnneDo

FL-260



Heather Leed Neary

Admin · 3d · Private Group

"Yamelis was very kind and cheerful. She made a helpful suggestion for my order and I'm glad I took her advice."

Yamelis at FL-121, thank you for being so kind and cheerful!

#BeKind

#WhatWouldAnneDo

FL-121



Heather Leed Neary

Admin · 3d · Private Group

"I love how the entire team acts like a family. They help each other with every detail, so that the customers have the very best experience they can. I love how they keep the store very clean. Nothing is less appealing as eat food from a dirty location."

MI-117, man...I love to read posts like this from our guests! We are a family and a team and it's awesome when our guests notice. Thank you!!!

#BeKind

#WhatWouldAnneDo

MI-117



Heather Leed Neary

Admin · 3d · Private Group

"I enjoyed the customer service from the time I walked in the door. Everyone gave service with a smile and they had a long line outside of the store. Wouldn't mind standing in a line for this kind of service."

GA-130 - thank you for delivering such amazing guest care, even (especially?) when busy. You rock!

#BeKind

#WhatWouldAnneDo

GA-130

KEEP UP THE GREAT WORK!

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HOT CHOCOLATE FROST IS HERE!!



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NOVEMBER BIRTHDAYS - HAPPY BIRTHDAY!

Elizabeth G. Starkey-MA139	11-1	Jacqueline C. Scott-NC102	11-20
Alexis M. Wiley-FL221	11-2	Aamiy T. Ridgeway-GA116	11-20
Erika N. Smithey-IL165	11-3	Kebreia A. Jackson-IL135	11-20
Darielle Y. Brookins-FL149	11-3	Matthew A. Dante-GA110	11-21
Christian L. Castillo-IL136	11-3	Angel M. Ramos-NH106	11-21
Elizabeth E. Snyder-OH111	11-4	Autumn B. Farabee-OH190	11-22
Jessica M. McGee-FL276	11-4	Amya Davis-OH124	11-22
Deanna N. Andrzejewski-FL171	11-6	Nichole C. Gross-MI120	11-23
Gabriella J. Shoemaker-OH175	11-6	David A. Rodriguez Varon-FL230	11-23
Rebekah Marsteller-Home Office	11-7	Gabrieli Mazara Martinez-FL192	11-23
Rozena M. Fuller-MI141	11-7	Tylisha R. Rankins-IL135	11-24
Jennifer L. Crane-OH183	11-7	Shenise L. Thompson-FL149	11-25
Leslie M. DeLeon-GA116	11-8	Danielle L. Williams-FL181	11-25
Tammy L. Showman-OH175	11-9	Jordyn S. Morgan-FL111	11-26
Janice R. King-OH147	11-10	Kristal D. Baker-IN109	11-27
Cordarryl C. Johnson-GA110	11-10	Sabrina Verdecia-FL276	11-27
Virginia A. Beard-GA110	11-11	Annika E. Sher-MI137	11-27
Kimberly A. Cromer-FL201	11-11	Taquilla S. Petty-IL136	11-28
Natalie Carnes-IN128	11-11	Hector H. Rivera-FL230	11-29
Suzanne E. Dugger-FL226	11-12	Mayelin Arteaga Delgado-FL230	11-29
Maria D. Sole Hernandez-FL231	11-14	Rey D. Gallardo Cortez-NC115	11-29
Hannah K. Joslin-OH183	11-14	Jacob R. Behen-FL168	11-29
Alexander D. Gill-FL197	11-14	Quinton B. Hughley-GA128	11-29
Giuliana R. Rivas-FL154	11-16	Emily N. Marion-MI123	11-29
Ramona R. Carson-MI123	11-16	Avery R. Zerby-OH175	11-29
Jacob D. Shandor-FL150	11-16	Kenneth Walker-GA110	11-30

HAPPY BIRTHDAY to everyone on this list! We hope you enjoy your special day this month and also please feel free to reach out to your colleagues on their day!

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👑 NOVEMBER WORK ANNIVERSARIES 👑

Melissa J. Bohr-Home Office	19 Years	Holden T. Bailey-NC102	2 Years
John W. Remish-PA254	11 Years	Xavier L. Vinson-NC140	2 Years
Brian K. Riley-WV106	10 Years	Shianna G. Francis-FL221	2 Years
Carisma D. Contreras Diaz-IN128	8 Years	Christian S. Stout-IN107	2 Years
Amanda A. Jara-MI137	7 Years	Dajsure T. Mcclaster-MI141	2 Years
Matthew A. Dante-GA110	7 Years	Deanna N. Andrzejewski-FL171	2 Years
Troy R. Cameron-FL154	5 Years	Myranda L. McClintock-MI105	2 Years
Yalanda D. Gloster-FL221	5 Years	Stacy L. Brown-FL181	1 Year
Joseph E. Milligan-FL260	5 Years	Kywun K. Roberts-NC115	1 Year
Jennifer M. Weaver-MI123	4 Years	Zachary A. Pearce-NC140	1 Year
Marcus H. Play-GA130	4 Years	Makayla L. Concepcion-FL159	1 Year
Stephanie A. Bermudez-FL121	3 Years	Kristina L. DeChane-NH106	1 Year
Esther M. Corona-FL150	3 Years	Soraya Rodriguez Perez-FL143	1 Year
Andrea J. Robards-FL260	3 Years	Kalie M. Mcdermitt-FL166	1 Year
Rebekah J. Ortiz-NH106	3 Years	Ashley E. Allan-FL171	1 Year
Kenneth Walker-GA110	3 Years	Rosavelth A. Valbuena Guerrero-FL187	1 Year
Angel E. Certad Molina-FL154	3 Years	Sydney M. Mitchell-MI141	1 Year
Kelby D. Goff-IN112	3 Years	Shaquan O. Tyree-NC140	1 Year
Nichole C. Gross-MI120	3 Years	Isaias Brito-FL144	1 Year
Kadee L. Eason-IN128	3 Years	Ashlynn R. Taltoan-OH124	1 Year
Lindsey M. Elomaa-MI116	3 Years	Amanda L. Conrad-MI137	1 Year
Garrett W. Roberson-AL113	3 Years	Alexander D. Gill-FL197	1 Year
Kiaria S. Locke-FL162	3 Years	Santiago Ortiz-FL159	1 Year
Emmanuel Medrano-FL260	3 Years	Matthew F. Marison-NH105	1 Year
Hillary M. Frazier-IN112	3 Years	Jacob M. Rush-IN114	1 Year
Jenae I. Gonzalez-MI116	3 Years	Taquilla S. Petty-IL136	1 Year
Saira A. Nigh-IN107	2 Years	Jordan R. Hedge-WV106	1 Year
Tylisha R. Rankins-IL135	2 Years		

CONGRATULATIONS to all of you on your work anniversary! This is something we are very proud of and as should you. Let's continue to grow this list each and every month. Thank you all for your hard work and service over the years!