


THE DOUGH PRESS

THE OFFICIAL CHESTNUT LAND COMPANY NEWSLETTER

AMAZING REVIEWS!

#BeKind / #WhatWouldAnneDo

<  Heather Leed Neary > Auntie Anne's Crew ...
5d · 📷


"My daughter has a dairy allergy. We asked if a pretzel could be made without butter. Bailey was very happy to help. She also asked if we would like the other pretzel be made fresh with the dairy free pretzel. She was incredibly kind. We appreciated it."

Bailey and her team at OH-147 knows our ThreeFold Philosophy! This isn't their first positive guest comment this week. Thank you!

#BeKind

OH-147

#WhatWouldAnneDo

<  Heather Leed Neary > Auntie Anne's Crew ...
3d · 📷


"I love Karen! I go to Auntie Anne's on my work break and she is so kind and always greets me with a joyful voice and a big smile."

Loyal guests love our crew! Thank you, Karen at KY-117.

#BeKind

#WhatWouldAnneDo

KY-117

<  Heather Leed Neary > Auntie Anne's Crew ...
3d · 📷


"We enjoyed how friendly Alfred was, he smiled behind the mask lol made eye contact with us, and just made us feel very welcome. He was very jovial and laughed at my bad jokes to! Great conversation too."

Alfred at FL-185 - thank you for making our guests feel welcome. This is what it's all about!

#BeKind

FL-185

#WhatWouldAnneDo

<  Heather Leed Neary > Auntie Anne's Crew ...
3d · 📷


"Soraya and Matthew were very helpful. They advised me to join the club for more perks and were able to use my gift cards when another location didn't."

Soraya and Matthew at FL-143 - thank you for sharing our pretzel perks club with our guests! And for your awesome guest care!

#BeKind

#WhatWouldAnneDo

FL-143

<  Heather Leed Neary > Auntie Anne's Crew ...
3d · 📷


"Michael D was nice smart kind funny and suggested some things we could add to our order as in lemonade and a pretzel. We would definitely come back again."

Our guests appreciate when we suggest complementary items! Thank you, Michael D at OH-111!

#BeKind

OH-111

#WhatWouldAnneDo

<  Heather Leed Neary > Auntie Anne's Crew ...
3d · 📷

"Marcus at the register was super friendly and helpful. I know the job probably isn't the best, but you could tell he genuinely cared about serving the guests."

Thank you, Marcus! Care is the core of who we are! GA-130

#BeKind

#WhatWouldAnneDo

GA-130

IN THE PRESS

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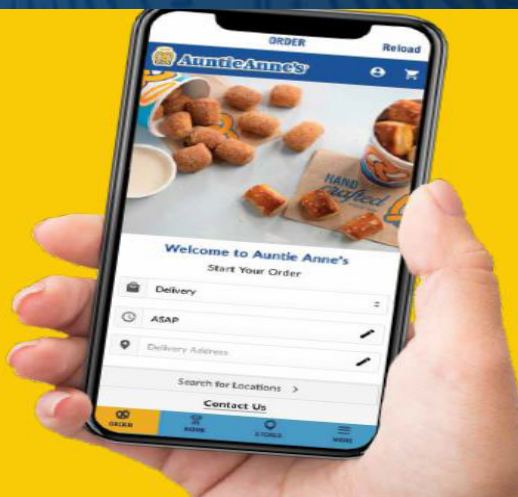
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THE DOUGH PRESS

ORDER ONLINE!

In the app or [AuntieAnnes.com](https://www.auntieannes.com)



Mobile ordering through Olo is live in its fullest form! Guests can now order Auntie Anne's through the Pretzel Perks App or from our website for delivery, curbside pick up (where enabled) or pick up at the store. We're ready to start making some noise about Auntie Anne's new contactless mobile ordering capabilities.

A comprehensive launch promotion will begin on Tuesday, August 4 and will run for three weeks.

Your favorite Auntie wears a mask.



Please do the same for the safety of our crew and other guests.

Thanks, We  you!



Contactless Mobile Ordering available in the Pretzel Perks App:



App Store™ Google Play™

Download to Order

Now Available

MOBILE ORDERING

Skip the line. Order in the app.




Components of this promotion include fun videos in social that feature a one-of-a-kind, Recline-to-Dine chair that actually orders pretzels with the pull of a lever. In addition, we'll be hosting a sweepstakes providing a few lucky fans the chance to win free pretzels, a monetary contribution to a dream chair of their own, and Auntie Anne's swag, so that they can order pretzels through our app from wherever they're sitting... in style!

Best of all, we're making it super easy for guests to try new mobile ordering in our app with brand-funded, free delivery from August 4 to 16 and a \$5 off \$20+ mobile order offer when you download the Pretzel Perks app by August 25th.

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EMPLOYEE SPOTLIGHT! MEET REBECCA GAGNER STORE MANAGER - FL MALL CINNABON



 Bekah and Leo still remember the great interview they had with Becky back in April 2017! She started on May 7, 2017 and has been on an upswing of her career with Chestnut Land Company. She was hired to be the Store Manager of FL121 in FL Mall. She came in and earned respect from her team instantly with leading by example and showing them she believes in the word TEAMWORK! Her little kiosk soared and is a popular spot in FL Mall! When Cinnabon became an opportunity for Chestnut Land at FL Mall we knew Becky would be a perfect fit! She was excited to take on the challenge to grow her career with this new concept. Becky has passion for her people, the brand, and her Chestnut Land family. We appreciate all she does on a daily basis for her team and for this company.

1. What motivates you to work hard?

Being successful is what motivates and pushes me to work hard.

2. If you were a super-hero, what powers would you have?

I would love the power of teleportation. I enjoy traveling so the idea to go anywhere with the snap of a finger is really cool.

3. What's your favorite zoo animal?

Panda Bears and elephants are my favorite!

Fun Fact:

There are two species of elephant: African and Asian. The ears of African elephants are much larger than their cousins and are described as being shaped like the African continent, whereas the ears of Asian elephants are shaped like the Indian subcontinent.

4. What was your first job?

I was a waitress at my parents Italian restaurant in New York

5. If you could create a new invention, what would you create?

A Time machine

6. What could you give a 30-minute presentation about with no advance preparation?

90's pop culture

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EMPLOYEE SPOTLIGHT - REBECCA GAGNER - CONTINUED

7. What movie can you watch over and over again?

Thor Ragnarok, pretty much any Marvel movie

8. Favorite Auntie Anne's Dipping Sauce?

Hot Salsa Cheese

9. If you could take a month to travel anywhere, where would you go?

Switzerland or Japan

10. Where were you born? What is an interesting fact about your hometown?

I was born in Philadelphia but raised in upstate NY. I grew up in the Catskills which is the hometown of Rip Van Winkle! Rip Van Winkle' is perhaps the most famous homegrown American fairy tale. It has supernatural elements, the idea of an enchanted wood, and focuses on simple village life, such as we find in many classic European fairy stories. But the mention of the pub's name – shifting from King George the Third to General Washington – reveals that this is a specifically and unmistakably American tale.



Keep up the awesome work Becky!

 *Congratulations!* 



**TO AMITRA ALEXANDER AT FL177-FL
MALL, ON THE BIRTH OF HER
BEAUTIFUL BABY GIRL AALIYAH!**

BORN JULY 5TH, 2020

Welcome to the Chestnut Family!

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AUGUST BIRTHDAYS - HAPPY BIRTHDAY!

Kevin N. Lam-Florida Mall Cinnabon	8-1	Kayley G. Smith-KY117	8-16
Miguel A. Contreras-IL165	8-1	Emmanuel J. Smith-IN111	8-16
Glenda D. Bonney-WV106	8-2	Hailee M. Kelenski-FL221	8-17
Angelina B. Capucci-FL132	8-2	Brianna M. Brown-AL113	8-17
Riann Landers-FL121	8-3	Santiago Ortiz-FL159	8-17
Camelia V. Rivera-GA110	8-4	Joseph T. Almajrabi-MI116	8-19
Isacar O. Andujar-FL144	8-4	Tia M. Evins-IN111	8-20
Tasheana L. Williams-IL131	8-4	Kennedi C. Spears-GA110	8-20
Jayleen N. Zapata-Buchahin-FL121	8-4	Kristina L. DeChane-NH106	8-20
Christina N. Charron-MI115	8-5	Darian M. Hopkins-TN126	8-21
Joy L. Mathis-FL158	8-5	Chrystal M. Nieves- Hernandez-FL176	8-21
Eryn N. Vesta-FL159	8-5	Mackenzie R. Powell-FL162	8-21
Alexander J. Hanson-MI105	8-6	Camilia Naji-Florida Mall Cinnabon	8-21
Steven D. Martinez-FL150	8-6	Aniyah B. Womack-FL201	8-21
Nash D. Thornton-OH175	8-6	Paola A. Flores-GA116	8-21
Colin M. Rodriguez-FL187	8-6	Hayden A. Hill-FL143	8-22
Daniel Valdes-FL196	8-6	Antwan R. Meadows-FL226	8-22
Sandra G. Martino-FL150	8-7	Joni F. Oaks-OH183	8-22
Patricia A. Malowney-Woodland Jamba	8-7	Cody A. Eason-IN128	8-24
Qynn T. Burley-OH124	8-7	Katie R. Sepulveda Turner-FL150	8-24
Ryan M. Holmes-OH183	8-7	India N. Francis-FL226	8-24
John E. Dalton-FL182	8-8	Bonnie L. Morgan-OH130	8-25
Tiffany L. Behner-OH130	8-8	Melissa M. Ross-FL159	8-25
Holly Lewis-MI123	8-9	Desaree R. Meserole-IL135	8-25
Elizabeth D. Criscillo-FL181	8-9	Destiny A. Davis-FL196	8-25
Darin G. Vreven-MI120	8-10	Braxton M. Schultz-SC114	8-25
Janesha S. Edwards-FL226	8-10	Esmeralda L. Ramos-FL231	8-26
Noah M. Chapman-IL163	8-10	Marissa Kazmierczak-FL260	8-26
Lindsey M. Elomaa-MI116	8-11	Katelynn E. Goff-IN107	8-26
Mikel A. Cummings-FL196	8-11	Wilfredo L. Roman-FL185	8-27
Taylor C. Foley-FL260	8-11	Shaquan O. Tyree-NC140	8-28
Tatiana C. Williams-KY117	8-13	Dianet Ortega Toro-FL230	8-28
Nathan K. Malone-IN107	8-13	Melissa S. Thomas-GA128	8-29
Adrienne Y. Lacount-NH105	8-15	Joseph E. Milligan-FL260	8-29
Ashley L. Hambly-MI141	8-15	Jessica C. Corbyn-OH183	8-29
Brandyn N. Butler-IL163	8-15	Elizabeth J. Cardiero-OH130	8-29
Tabitha L. Reed-IN111	8-15	Qaril I. Owens-FL226	8-30
Ronald L. Southard-TN126	8-16	Cori M. Wade-OH124	8-30
Candice N. McGill-FL171	8-16	Jazion A. Simms-FL221	8-30
Anthony Roche Cruz-FL192	8-16	Eunice S. Williamseau-FL221	8-31

HAPPY BIRTHDAY to everyone on this list! We hope you enjoy your special day this month and also please feel free to reach out to your colleagues on their day!

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AUGUST WORK ANNIVERSARIES

JUST THINK: YOU'RE INSPIRING SOMEONE RIGHT NOW!

Fernando G. Suarez- FL230	19 Years	Katherine R. Diaz- FL276	2 Years
Leo E. Henry- Home Office	16 Years	Danielle R. Hitts- OH147	2 Years
David L. Beard- GA116	14 Years	Mayelin Arteaga Delgado- FL230	2 Years
Joanne M. Petrey- IN109	11 Years	Qynn T. Burley- OH124	2 Years
Holly Lewis- MI123	10 Years	Cameron D. Hesson- WV106	1 Year
Carolyn Miller- MI123	10 Years	Carlos A. Sanchez Reyes- FL158	1 Year
Sandra McClintock- MI105	9 Years	Janae N. Ward- GA110	1 Year
Shanna L. Hirons- MI115	9 Years	Mariana Alvarez- FL149	1 Year
Virginia L. Kolarik- MI115	9 Years	Chrystal M. Nieves- Hernandez- FL176	1 Year
Crescent M. Chapman- Regional	9 Years	Kaylie R. Blaize- IN130	1 Year
Tatiana C. Williams- KY117	6 Years	Chances B. Fisher- IL136	1 Year
Aaron T. Gerard- IL131	5 Years	Traci R. Long- MI137	1 Year
Jennifer L. Crane- OH183	5 Years	Kira A. Vander Molen- MI137	1 Year
Ramona R. Carson- MI123	5 Years	Kebreia A. Jackson- IL135	1 Year
John R. Torres- FL121	5 Years	Chyna N. Reeves- GA110	1 Year
Edwin M. Perez-Sanchez- MI117	5 Years	Melissa S. Thomas- GA128	1 Year
Divinia Samanther- FL196	4 Years	Justice C. Ross- FL181	1 Year
Barry C. Williams- FL144	4 Years	Louis A. Jara- MI137	1 Year
Ana M. Lopez- FL166	4 Years	Adrienne Y. Lacount- NH105	1 Year
Jennifer M. Lewis- NC140	3 Years	Dailyn Arteaga Molina- FL154	1 Year
Michaela A. Wagner- MI120	3 Years	Kaily C. Rockwell- IL131	1 Year
Cayla D. Robinson- GA106	3 Years	Jordan J. Brown- FL121	1 Year
Courtney L. Chaney- FL166	3 Years	Aamiy T. Ridgeway- GA116	1 Year
Clorissa M. Dekuiper- MI115	3 Years	Tamisha M. Crews- NC115	1 Year
Rosetta Padgitt- GA110	3 Years	Trinity L. Sievert- OH189	1 Year
Are'anna U. Brown- IL136	3 Years	Tyteiondreia A. Trammell- GA106	1 Year
Madison A. Carman- IN114	2 Years	McNair Gregory- FL154	1 Year
Deborah A. Huizenga- MI116	2 Years	Kysha C. Arbelo-Ventura- FL201	1 Year
Priscie Beade- FL231	2 Years	Angel T. Anderson- FL201	1 Year
Zackary W. Hershey- KY117	2 Years	Dai'Aujanay D. Littman- SC114	1 Year

CONGRATULATIONS to all of you on your work anniversary! This is something we are very proud of and as should you. Let's continue to grow this list each and every month. Thank you all for your hard work and service over the years!