

THE DOUGH PRESS

THE OFFICIAL CHESTNUT LAND COMPANY NEWSLETTER

THE COMEBACK IS ALWAYS GREATER THAN THE SETBACK!



Kate McKinnon of SNL took on the role of "Auntie Orphan Annie" and sang her rendition of "Tomorrow" in a hilarious skit called Airport Sushi. Check out the skit on YouTube if you haven't already seen it! →

**"AUNTIE ORPHAN ANNIE"
ON SATURDAY NIGHT LIVE!**



Congratulations!

To Yalanda Jones SM at FL226, on the birth of her beautiful baby girl Jordyn!
↓ Born March 19th, 2020



IN THE PRESS

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 The 20/70 club means that your stores had at least 20 surveys submitted in February, scoring at least a 70 or above in average score. This means that you are holding your teams accountable to have **great customer service** as well as **awesome product**, making the overall experience great for the customer. This is what we are all about!

FL111	GA139
FL143	IL131
FL149	IL163
FL166	IN109
FL170	MI105
FL171	MI116
FL177	MI120
FL185	NC102
FL192	NH105
FL196	OH124
FL226	OH130
GA106	WV106
GA116	

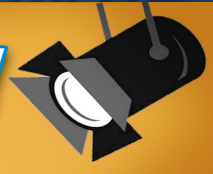
CONGRATULATIONS to the stores that made the club!

We want to see more stores on March's list! Keep up the awesome work!

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EMPLOYEE SPOTLIGHT!



MEET RON SOUTHARD

STORE MANAGER - TN126



 Ron is a dedicated Chestnut Land family member that exuberates passion for our brand! His passion shines bright for his staff and store. He sets high standards with food safety and cleanliness and he expects nothing less from his employees. Every visit we have with Ron, the store looks like it just opened for its first day. It is spotless - you could literally eat off the floor! Ron's retention level is in the top 5 of the company. His people admire and respect him as their manager which is one of the reasons employees don't want to work anywhere else. We appreciate Ron's attention to detail, high level of communication with the home office and his team and his love for what he does on a daily basis. Not only that, Ron and his staff send us treats in the monthly box – just in February we received Valentine's Day card and candy! Keep up the great work Ron and thank you for being you!

1. What motivates you to work hard?

Success. Knowing hard work and perseverance will bring a better outcome.

2. What is your favorite thing about your career?

There is always something to do. No time for idle hands. Multitasking is my gig.

3. What was the last book that you read?

Dragon Medallions by Vickie Shankwitz (my Mother in Law)

4. Have you ever had a nickname? What is it?

Yes. My friends call me Ro Ro and my mom calls me Tater.

5. What is the worst gift you have received?

The year I told my sister Santa was fake...I got a lump of coal for Christmas.

6. What three items would you take with you on a deserted island?

A boat, a pack of flares and an machete.

7. If you could go back in time, what year would you travel to and why?

2001. So I can slap some sense into myself.

8. Favorite Auntie Anne's Menu Item?

Almond Pretzel.

9. Who is someone you admire and why?

My Grams. She was just an awesome lady.

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CINDY PHAM FL144 "ROLLS" WITH AUNTIE ANNE - ANNE BEILER!



Cindy shared some details about her time spent with Anne Beiler...

My experience with Anne was awesome! I never thought I get the chance to make pretzels with her, so when the opportunity came immediately said yes. My crew members were all super excited but also nervous at the same time. We made some pretzels and did some active sampling. She mentioned that this was the best way to get customers to come back. Which is very true!


I took her over to our second location and introduced her to my old manager Marc Davis and his crew. She did some sampling for them as well and took some pictures with our customers.

All in all we had an amazing time. She told me keep following our threefold philosophy and always sample!

THANK YOU CINDY!

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NOTES FROM LEADERSHIP-Operations

 Hello Team Chestnut!!! I hope during these tough times you and your family are safe, and most importantly healthy. To say I miss all of you is an understatement and I think about each of you and your stores daily. Please know we are here for support, and will always be here no matter what is going on or where we are at. I know we have an amazing team and a fantastic group of people that work in each of our stores. We don't ever take that for granted! We are confident that with all of you a part of this team we will come back stronger than ever because we will have each other working towards the same goals. I know we don't know the end date to all of this but when it comes WE WILL BE READY! I know it will take some time. We will continue to take this one day at a time as we get better and stronger each day. We will want it to come all at once, but we will need to be patient, smart and efficient along the way as we create our path of success. I am so proud of everyone for remaining positive and calm during these uncertain times. We appreciate you reaching out and we will continue to keep great communication amongst us all. We all look forward to getting back in the office, each store and I can't wait until I can start traveling again to spend time with you and your teams.

Hang in there, stay healthy, remain positive, tell your family and friends you love them and enjoy this time with your family at home doing things you normally wouldn't do. Continue to make it happen each and every day. Remember Chestnut Land is a family and family sticks together! If you need something please reach out and we will see what we can do to help you.

- *Chris Sammartino*

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👑 WORK ANNIVERSARIES 👑

JUST THINK: YOU'RE INSPIRING SOMEONE RIGHT NOW!



Elizabeth C. Damrel-MI123	6 Years
Christopher-Michael W. Sievert-OH147	5 Years
Melanie N. Ott-OH163	4 Years
David Martinez-FL260	4 Years
Michelle K. Brown-FL121	4 Years
Giuliana R. Rivas-FL154	4 Years
Johanna D. Trana-FL187	3 Years
Chloe Meeks-IL131	3 Years
Justice T. Edwards Patton-IL136	3 Years
Marcos A. Quinones Gonzalez-FL121	3 Years
Susana Chea-FL182	3 Years
Elizabeth G. Starkey-MA139	3 Years
Mason D. Warner-OH147	3 Years
Carla I. Macias-IL165	2 Years
Kaleb A. Gailyard-FL143	2 Years
Shaniel A. Pantoja-FL159	2 Years
Zoey A. Gerard-IL131	2 Years
Alissa J. Spitler-IN112	2 Years
Isabella M. Torres-FL196	1 Year
Schuyler B. Welch-OH175	1 Year
Ayanna M. Ramsey-FL177	1 Year
Joelle A. Hollis-OH124	1 Year
Jaleishka E. Velazquez Cordero-FL192	1 Year
John M. Matheny-IL163	1 Year
Mark I. Stevens-FL171	1 Year
Jodi D. Brooks-OH189	1 Year
Noah M. Ergle-FL171	1 Year
Kennesia L. Moore-GA106	1 Year
Brianna M. Ebersole-OH190	1 Year
Onesti E. Ryan-FL171	1 Year
Nolvía E. Lovo-FL187	1 Year

CONGRATULATIONS to all of you on your work anniversary! This is something we are very proud of and as should you. Let's continue to grow this list each and every month. Thank you all for your hard work and service over the years!

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HAPPY BIRTHDAY!

April R. Arthur-NC102	4-1
Whitney C. Miller-IN114	4-1
Aaron T. Gerard-IL131	4-2
Shalane A. Paulin-FL149	4-3
Breanna L. Taschereau-NH106	4-3
Antonio J. Lockwood-FL121	4-4
Crystal L. Adinolfi-IN111	4-4
Jessica M. Pratts-FL192	4-5
Kennesia L. Moore-GA106	4-5
Reagan N. Sheets-OH175	4-6
Ana M. Lopez-FL166	4-7
Siham J. Mansour-FL175	4-7
Troy R. Cameron-FL154	4-8
Talei M. Turaga-FL158	4-8
Raven S. Wilson-FL121	4-8
Ramona Vester-FL150	4-9
April L. Foster-FL192	4-9
Christian S. Stout-IN107	4-9
Blake S. Conner-OH190	4-9
Lillian B. Fincher-FL182	4-9
Jorge L. Lema-FL187	4-9
Robert C. Fann-NC114	4-10
Jaylen V. Jones-IL135	4-10
Scott C. Jeppson-KY117	4-10
Michael E. Rockett-MS112	4-10
Taliah T. Sullivan-FL149	4-10
Barry C. Williams-FL144	4-12
Jewrita R. Sampson-IL135	4-12
Sapphire H. Marrero-FL192	4-12
Ayleen De La Cruz-FL197	4-13
Garret J. Murray-TN126	4-13
Madysen C. Fuller-NC131	4-13
Lauren M. Mason-OH130	4-13
Raymond P. Hiznay-BW Cinnabon	4-14
Emily N. Semick-OH111	4-14
Henry K. Philippeaux-GA128	4-16
Eliza P. Mehle-SC123	4-16
Ashantai R. White-IL135	4-17
David W. Carmo-NH106	4-17
Laura R. Geul-FL132	4-18

Zoey A. Gerard-IL131	4-18
Schuyler B. Welch-OH175	4-18
Jeanette L. Lambert-KY117	4-19
Anthonesha D. Mitchell-FL192	4-19
Garrett W. Roberson-AL113	4-19
Stephanie Recendez-IL136	4-19
Ashley S. Bigham-GA114	4-20
Elizabeth C. Damrel-MI123	4-20
Ashley M. Heston-FL196	4-20
Alexandria H. Abramson-IN114	4-20
Cameron D. Hesson-WV106	4-20
Lizette Gallegos-IL163	4-20
Heather J. Fugate-OH183	4-21
John R. Torres-FL149	4-21
Carisma D. Diaz-IN128	4-21
Bryce E. Brown-NC114	4-21
Alyssa G. Villegas-FL154	4-21
Makayla L. Peach-MI123	4-22
Judith M. Geul-FL132	4-23
Timothy A. Turaga-FL158	4-23
Precious D. Berriozabal-FL226	4-23
Jeremiah M. Bush-IN111	4-23
Angel E. Burgos-FL121	4-24
Carlos W. Crespo Sole-FL187	4-25
Ravin K. Taylor-IN111	4-26
Matthew A. Bowen-FL197	4-26
Brendon C. Bess-FL260	4-26
Carmen Brenes-FL230	4-27
Brittnee S. Hinneburg-MI120	4-27
Persia K. Lovewine-GA114	4-27
Jaykeb D. Stout-IN107	4-27
Li Xia-GA139	4-28
Alissa J. Spitler-IN112	4-28
Kirsten E. Kolankiewicz-IN109	4-29
Sabby Singleton-SC123	4-29
Ashley N. Johnson-GA114	4-29
Cameron W. Schmidt-IL112	4-29
Nolvía E. Lovo-FL187	4-29
Kristi J. Dixon-IN130	4-30

HAPPY BIRTHDAY to everyone on this list! We hope you enjoy your special day this month and also please feel free to reach out to your colleagues on their day!

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DTT AUDIT STREAKS

Of 3 Consecutive 100% Scores

GA130 - 4 Consecutive

FL170 - 3 Consecutive

MI123 - 3 Consecutive

**I FIND THAT THE HARDER I WORK,
THE MORE LUCK I SEEM TO HAVE.
- THOMAS JEFFERSON**

CONGRATULATIONS to these 3 stores! We thank you for your attention to detail and consistency throughout your operations! **Remember to focus on being the best we can be and always do the right thing when no one is looking!**

*Thank You
For Reading!*